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10 YEAR GUARANTEE

All glass products manufactured by Glass FX Australia have a 10 year guarantee on workmanship.

We pride ourselves on manufacturing all products to high quality and safety standards as set out by Standards Australia (AS 1288, AS 2208, and AS 4667).

It is company policy to toughen all glass panels, making all panels five times stronger than annealed glass and resistant to impact (if broken the whole panel shatters into small blunt safety granules).

Glass that has been toughened is a comparatively impermeable surface, resistant to heat, acid, humidity, UV and thermal shock. It also resists against flexing at power point cut-outs and avoids the expense of replacing lower grade panels, (usually resulting in colour match difficulties due to different glass batches and paint re-mixing).

To ensure the surface quality of your glass, correct care, cleaning and handling procedures will be used during it's manufacture and installation. Please continue to protect the surface from scratching, by using only non-abrasive cleaning products and cloths. Scratches that are not visible by the naked eye, under natural light conditions are not considered to be defective.

Painted glass panels also have a coating guarantee, this is subject to normal use and care practices.

Paint Disclaimer: due to the limitations of printing processes, printed paint samples may not represent true colour. It is advisable to request a painted glass sample at the time of paying your deposit.

Please note: minor colour variation may occur under environmental circumstances, from samples to finished products.

Also note: pale colours will not appear "true" on Clear Float, due to it's slight green tinge - the only way to achieve true colour is upon low iron "starfire" glass.